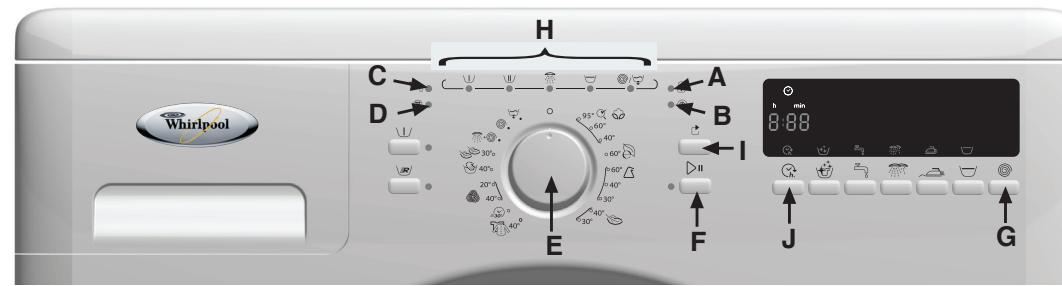


**GB**

## PROGRAMME CHART

**A. "Door open" indication**

This washing machine is equipped with automatic safety functions which detect and diagnose faults at an early stage and react appropriately, e.g.:

**B. "Service" indication**
**C. "Water tap closed" indication**
**D. "Clean pump" indication**

**E. Programme selector**
**F. "Start/Pause" button**
**G. Spin speed selector**
**H. Programme sequence indicator**
**I. "Reset" button**
**J. "Start delay" button**
**Acoustic noise level :**

Washing - 59 dB(A) / l pW

Spinning - 1400 rpm 77 dB(A) / l pW

- 1200 rpm 75 dB(A) / l pW

- 1000 rpm 74 dB(A) / l pW

Programme	Care Labels	Max. Load kg	Type of wash / Notes <i>- respect the manufacturer's recommendations on the care label</i>	Detergents and Additives						Special options						Max Spin Speed rpm
				Pre-wash	Main Wash	Softener	Pre-wash	Rapid	Start delay	Clean +	Cold wash	Intensive rinse	Easy ironing	Rinse hold	Spin	
<b>Cotton/</b> <b>Antibacterial</b> <b>95 °C</b>			6.0	Normally to heavily soiled and robust white cotton laundry. In case of heavy soiling or stains, you can add an oxygenbased bleach additive which can be used at 95°C. <i>This programme eliminates bacteria, ensuring sanitization of your laundry.</i>	※	Yes	※	※	-	※	※	-	※	※	※	Max.
<b>Cotton</b> <b>40 - 60 °C</b>			6.0	Normally to heavily soiled bed linen, table linen and underwear, towels, shirts etc. made of cotton and linen.	※	Yes	※	※	※	※	※	※	※	※	※	Max.
<b>SuperEco</b> <b>60 °C</b>			6.0	Heavily soiled and robust laundry made of cotton, synthetics and their blends. <i>Economical energy consumption by prolonged wash duration - ideal to be run overnight to profit from more favourable energy rates. Avoid noise of spinning at night by setting the spin speed to "0" and start spin programme in the morning, or by defining programme start with "Start delay" accordingly. - For garments with a high share of synthetic fibres, we recommend to use a laundry net.</i>	-	Yes	※	-	-	※	-	※	※	-	※	Max.
<b>Synthetics</b> <b>30 - 40 - 60 °C</b>			3.0	Normally soiled garments made of artificial fibres (like polyester, polyacryl, viscose etc.) or their blends with cotton.	※	Yes	※	※	※	※	-	※	※	※	※	Max.
<b>Delicates</b> <b>30 - 40 °C</b>			1.5	Curtains and delicate clothing, dresses, skirts, shirts and blouses.	※	Yes	※	※	-	※	-	※	-	-	※	1000 <sup>1)</sup>
<b>Daily load</b> <b>40 °C</b>			3.0	Slightly to normally soiled robust laundry made of cotton, linen, artificial fibres and their blends. <i>Effective one-hour programme. Make sure to wash only similar colours together in one wash load.</i>	-	Yes	※	-	-	※	-	※	※	※	Max.	
<b>Quick wash</b> <b>30 °C</b>			3.0	Shortly worn clothing made of cotton, polyester, polyamide and blends with cotton. <i>Brief programme to refresh your laundry.</i>	-	Yes	※	-	-	※	-	※	-	-	※	Max.
<b>Wool</b> <b>20 - 40 °C</b>			1.0	Only woollens, labelled with the Woolmark and identified as machine washable. <i>This programme (40°C) is tested and approved by The Woolmark Company for machine washable wool.</i>	-	Yes	※	-	-	※	-	※	-	-	※	1000 <sup>1)</sup>
<b>Handwash</b> <b>40 °C</b>			1.0	Textiles made of silk, linen, wool and viscose marked as "handwashable". <i>This programme (40°C) is tested and approved by The Woolmark Company for handwashable wool.</i>	-	Yes	※	-	-	※	-	※	-	-	※	400 <sup>1)</sup>
<b>Lingerie</b> <b>30 °C</b>			1.0	This programme is particuarly suitable to treat delicate lingerie (use of laundry net strongly recommended).	-	Yes	※	-	-	※	-	※	-	-	※	400 <sup>1)</sup>
<b>Rinse &amp; Spin</b>		-	6.0	<i>Same as the last rinse and the final spin in the "Cotton" programme.</i>	-	-	※	-	-	※	-	※	-	※	※	Max.
<b>Spin</b>		-	6.0	<i>Intensive spin. Same as the spin cycle in the "Cotton" programme.</i>	-	-	-	-	-	※	-	-	-	-	※	Max.
<b>Drain</b>		-	-	<i>Drain only - no spinning. Alternative method of terminating programme after "Rinse hold".</i>	-	-	-	-	-	※	-	-	-	-	-	-

\* : option / Yes : dosing required

<sup>1)</sup> For improved garment care spin speed is restricted in these programmes.

The wool and handwash cycles of this machine have been tested and approved by The Woolmark Company for the washing of Woolmark garments labelled as "machine wash" or "hand wash" provided that the garments are washed according to the instructions on the garment label and those issued in this programme chart.

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## CONSUMPTION DATA

Programme	Temperature (°C)	Load (kg)	Water (l)	Energy (kWh) without "Rapid"	Approx. programme duration (hours : minutes) ☺	
				without "Rapid"	with "Rapid"	
Cotton/Antibacterial	95	6.0	59*	1.90	2:00	-
Cotton **	60	6.0	49	0.78	4:00	2:30
Cotton **	60	3.0	37	0.69	2:20	***
Cotton	40	6.0	54	0.65	2:45	1:45
Cotton **	40	3.0	37	0.58	2:30	***
SuperEco	60	6.0	51	0.72	4:00	-
Synthetics	60	3.0	50*	0.70	1:30	1:09
Synthetics	40	3.0	46	0.50	1:15	0:54
Delicates	30	1.5	50	0.50	0:45	-
Daily load	40	3.0	45	0.45	1:00	-
Quick wash	30	3.0	40	0.40	0:30	-
Wool	40	1.0	55	0.60	0:45	-
Handwash	40	1.0	45	0.60	0:40	-
Lingerie	30	1.0	45	0.50	0:36	-

Consumption values were measured in normalized conditions in compliance with standard IEC/EN 60 456. Consumption data in the home may vary with respect to the values in the table in relation to the water supply pressure and temperature, the load and the type of wash. Water and energy consumption refer to the default setting of the programmes; selecting special options or modifying spin speed or temperature will change the consumption data.

⌚ The programme duration may differ from the values indicated above as it depends on the operation conditions applicable at that time (see also "Troubleshooting Guide" in your Instructions for Use).

\* To reduce the water temperature, some cold water is added at the end of the main wash cycle, before the pump drains the water out.

\*\* Reference programmes for Energy Label.

\*\*\* Automatic adaptation of programme duration after detection of wash load

## ADD DETERGENTS, CLOSE THE DOOR AND SELECT THE PROGRAMME

Add detergents as indicated on the front page and as described in the chapter "Detergent and Additives" in your Instructions for Use.

- Turn the **programme selector** to the desired programme and temperature.
- The display shows the programme duration and the predefined spin speed.
- The indication lamp next to the "Start/Pause" button blinks.

## SELECT ANY DESIRED OPTION

Push the button of any option desired - the respective indication lamp lights up. If the combination of programme and additional option(s) is not possible, the indication lights switch off automatically. Unsuitable combinations of options are deselected automatically.

### "Prewash" button

- Only for heavily soiled loads (for example sand, granular dirt). Increases the cycle time by approximately 15 min.
- Do not use liquid detergent for the main wash when activating the "Prewash" option.

### "Rapid" button

- Enables quicker washing by shortening the programme duration.
- Recommendable for small loads or only lightly soiled laundry.

### "Clean+" button

- Choose this option if you use an in-wash additive for stain removal (powder, for example "Vanish") - it will optimize the additive's efficiency to get better wash performance and stain removal.
- Use with maximum load.
- Add an appropriate amount of in-wash additive for stain removal (powder) to the main wash chamber, together with your detergent (only use powder detergent with this option). Respect the manufacturer's dosing instructions.
- Prolongs the programme by approx. 10 to 15 minutes.
- Appropriate for use of stain removers and bleaches on oxygen basis. **Chlorine or perborate bleaches must not be used!**

### "Cold wash" button

- Water is heated only up to 20°C.
- Suitable for delicate laundry items with wash temperature recommendation of max. 30° on the care label.
- **Mainly selectable on the lowest temperature step of the programmes only.**

### "Intensive rinse" button

- More water is added and rinse cycle is prolonged.
- This option is particularly suitable for areas with very soft water, washing baby linen and helps people with allergies.

### "Easy ironing" button

- Can be used together with "Cotton", "Synthetics" and "Daily load" programmes to make ironing easier.
- Increases the water quantity and the clothes are spun very gently.

### "Rinse hold" button

- The laundry remains in the last rinse water without progressing to the final spin cycle to avoid creasing and prevent colours from changing.
- It is particularly useful if you want to postpone spinning to a later time, or if you want to drain only. **Note:** The programme stops to "Rinse hold" at the time the "Rinse hold" lights in the preprogramme sequence indication is on. The indication lamp next to the "Start/Pause" button blinks.

### Terminate the "Rinse hold" option:

- Press the "Start/Pause" button; the programme will terminate automatically with the final spin cycle for the present wash programme.
- If you do not wish to spin the clothes, turn the programme selector knob to the "Drain" programme and press the "Start/Pause" button.

### "Spin" button

- Every programme has a predefined spin speed.
- Press the button to set different spin speed.
- If spin speed "0" is selected, the final spinning is cancelled but intermediate spin peaks remain during rinse. The water is drained out only.

## START DELAY

The "Start delay" allows to run the machine at the consumer's convenience, for example at night when electricity is cheaper. Do not use liquid detergent when activating "Start delay" option.

- Select programme, temperature and options.
- Press the "Start delay" button to select the desired delay time between 30 minutes and 23 hours.
- Press the "Start/Pause" button. On the display, the start delay symbol and the dot between hours and minutes blink. The countdown of the delay time begins.
- The time delay indication disappears when the programme starts and it is replaced by the remaining programme time.
- Once having pressed the "Start/Pause" button, the delay time can be reduced by pressing again the "Start delay" button.

### To cancel the "Start delay"

- Turn the programme selector to another position, or press the "Start/Pause" button - the selected start delay disappears from the display. Press "Start/Pause" again if you want to start the selected programme immediately.

## PROGRAMME START

Open the tap and press the "Start/Pause" button. The indication lamp next to the "Start/Pause" button lights up. The programme sequence indicator shows the current programme phase, running from left to right through Wash, Rinse, Spin/Drain.

## "DOOR OPEN" INDICATION

Before starting and after end of a programme, the lamp lights to show the the door can be opened. As long as a wash programme is running, the door remains locked and must on no account be forced open. In case you have an urgent need to open it during a running programme, refer to "Cancel (Reset) a running programme before the end".

## FAILURE INDICATIONS

In case of any failures or irregularities, consult the "Troubleshooting Guide" in your Instructions for Use.

### "Service"

Lighting up of the "Service" indication can be caused by a fault in an electrical component.

### "Water tap closed"

The washing machine has no or insufficient water supply; the water tap might be closed or the water inlet hose kinked.

### "Clean pump"

Waste water is not pumped out. The drain hose may be kinked or the filter must be cleaned (see "Cleaning the filter" in your Instructions for Use).

## PROGRAMME END

- All the lights of the programme sequence indicator are off, and the "Door open" indication lights up.
- 1. Turn the programme selector to the "Off/O" position.
- 2. Close the water tap.
- 3. Open the door and unload the machine.
- 4. Leave the door ajar to allow the drum to dry.

## CHANGE PROGRAMME AND/OR OPTIONS AFTER PROGRAMME START

1. Press the "Start/Pause" button to pause the programme. The light blinks.
2. Select the new programme (with temperature), any options and another spin speed if you want.
3. Press the "Start/Pause" button again. The new programme continues at the same position where the previous programme was interrupted. Do not add detergent for this programme.

## CANCEL (RESET) A RUNNING PROGRAMME BEFORE THE END

The "Reset" button cancels a programme before the end.

- Press and hold the "Reset" button for a few seconds. Any existing water is drained out. It may last some time until the door can be opened.

# DEFINITION OF USE

This washing machine is exclusively destined to wash and spin machine washable laundry in quantities which are usual for private households.

- Observe the instructions given in these Instructions for Use and the Programme Chart when using the washing machine.

- Keep these Instructions for Use and the Programme Chart; if you pass on the washing machine to another person, also give him/her Instructions for Use and Programme Chart.

## BEFORE USING THE WASHING MACHINE

### 1. Removing the packaging and inspection

- After unpacking, make sure that the washing machine is undamaged. If in doubt, do not use the washing machine. Contact After-Sales Service or your local retailer.
- Check that the accessories and supplied parts are all present.
- Keep the packaging materials (plastic bags, polystyrene parts, etc.) out of reach of children, as they are potentially dangerous.
- If the appliance was exposed to the cold prior to delivery, keep it at room temperature for a few hours before operating.

### 2. Remove the transport bolts

- The washing machine is fitted with transport bolts to avoid any possible damage to the interior during transport. Before using the machine, it is imperative that the transport bolts are removed.
- After their removal, cover the openings with the 4 enclosed plastic caps.

### 3. Install the washing machine

- Remove the protective film from the control panel (if available on your model).
- Move the appliance without lifting it by the worktop.
- Install the appliance on a solid and level floor surface, preferably in a corner of the room.
- Make sure that all four feet are stable and resting on the floor and then check that the washing machine is perfectly level (use a spirit level).
- In case of wooden or so-called "floating floors" (for instance certain parquet or laminate floors), place the appliance on a 60 x 60 cm sheet of plywood at least 3 cm in thickness which is secured to the floor.
- Make sure that the ventilation openings in the base of your washing machine (if available on your model) are not obstructed by a carpet or other material.

### 4. Water inlet

- Connect the water inlet hose(s) to the drinking water supply in accordance with the regulations of your local water company.
- For models with one inlet valve: cold water
- For models with two inlet valves: cold AND hot water, or cold water only (see chapter "Installation Guide").
- Water tap: 3/4" threaded hose connector

- Water pressure (flow pressure): 100-1000 kPa (1-10 bar).
- Use only new hoses to connect the washing machine to the water supply. Used hoses must not be used and should be discarded.
- For models with hot fill: the hot water inlet temperature must not exceed 60°C.

### 5. Drain

- Firmly connect the drain hose to the siphon, or another outlet for drain water.
- If the washing machine is connected to an integrated drainage system, ensure the latter is equipped with a vent to avoid simultaneous loading and draining of water (siphoning effect).

### 6. Electrical connection

- Electrical connections must be carried out by a qualified technician in compliance with the manufacturer's instructions and current standard safety regulations.
- Data regarding voltage, power consumption and protection requirements is given on the inside of the door.
- The appliance must be connected to the mains by means of a socket with an earth connection in accordance with current regulations.  
The washing machine must be earthed by law. The manufacturer declines all liability for damage to property or injury to persons or animals due to non-compliance with the directions given above.
- Do not use extension leads or multiple sockets.
- Before any maintenance on the washing machine disconnect it from the mains supply.
- After installation, access to the mains plug or to disconnection from mains supply must be ensured at all times via a double-pole switch.
- Do not operate the washing machine if it has been damaged during transport. Inform the After-Sales Service.
- Mains cable replacement is only to be carried out by After-Sales Service.
- The appliance must only be used in the household for the prescribed uses.

#### Minimum housing dimensions:

Width: 600 mm  
Height: 850 mm  
Depth: 600 mm

# PRECAUTIONS AND RECOMMENDATIONS

## 1. Safety instructions

- The washing machine is appropriate for indoor use only.
- Do not store flammable fluids near the appliance.
- Children must not be allowed to play with the washing machine or to climb into the drum.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Do not operate the washing machine at temperatures below 5°C.
- If you want to place a dryer on top of your washing machine, first contact our After-Sales Service or your specialist dealer to verify if this is possible. This is only admitted if the dryer is fixed on the washing machine by using an appropriate stacking kit available through our After-Sales Service or your specialist dealer.
- Do not leave the appliance plugged in when not in use.
- Turn off the tap when not in use.
- Before any cleaning and maintenance switch off the machine or disconnect it from the mains.
- Never open the door forcibly or use it as a step.
- If necessary, the power cable may be replaced with an identical one obtained from our After-Sales Service. The power cable must only be replaced by a qualified technician.
- The Manufacturer is not liable for any damage to laundry resulting from inadequate or incorrect fabric care instructions which have been provided with the garment or article.

## 2. Packaging

- The packaging material is entirely recyclable, and marked with the recycling symbol .

Adhere to current local regulations when disposing of packaging material.

## 3. Disposing of packaging and scrapping old washing machines

- The washing machine is built from reusable materials. It must be disposed of in compliance with current local waste disposal regulations.
- Before scrapping, remove all detergent residues and cut off the power cable so that the washing machine is made unusable.
- This appliance is marked according to the European directive 2002/96/EC on Waste Electrical and Electronic Equipment (WEEE). By ensuring this product is disposed of correctly, you will help prevent potential negative consequences for the environment and human health, which could otherwise be caused by inappropriate waste handling of this product.

The symbol  on the product, or on the documents accompanying the product, indicates that this appliance may not be treated as household waste. Instead it shall be handed over to the applicable collection point for the recycling of electrical and electronic equipment. Disposal must be carried out in accordance with local environmental regulations for waste disposal. For more detailed information about treatment, recovery and recycling of this product, please contact your local city office, your household waste disposal service or the shop where you purchased the product.

## 4. Frost

Do not place the washing machine in a room prone to frost. If you must, make sure that the washing machine is completely drained after each wash:

- Remove inlet hose(s) from water tap and let the water flow out completely.
- Remove drain hose from siphon or handwash basin and let the water flow out completely.
- Empty residual water inside the machine by following the instructions in the chapter "Draining Residual Water"; tilt the appliance forward with two persons to let the rest water flow out completely.

## 5. Saving tips

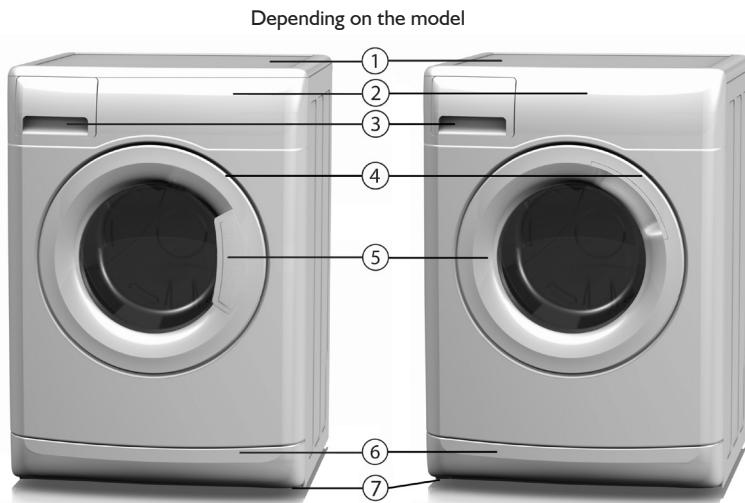
The water consumption of your washing machine is optimized; in some programmes you therefore cannot see the water through the door glass when the machine is in operation.

- Achieve the best use of energy, water, detergent and time by using the recommended maximum load size.
- Do not exceed the detergent dosages indicated in the manufacturer's instructions.
- The Eco-Ball - a special system in the outlet - will prevent detergent loss from the drum to avoid detergent loss into the environment.
- Use "Prewash" (if available on your model) for heavily soiled laundry only! Save detergent, time, water and energy consumption by not selecting "Prewash" for slightly to normally soiled laundry.
- Pretreat stains with stain remover or soak dried-in stains in water before washing to reduce the necessity of a hot wash programme.
- Save energy by using a 60° C instead of a 95° C wash programme or a 40° C instead of a 60° C wash programme.
- Save energy and time by selecting a high spin speed to reduce the water content in laundry before using a tumble dryer.

## 6. EC Declaration of Conformity

- The appliance conforms to the following European Standards:  
2006/95/EC Low Voltage Directive  
2004/108/EC Electromagnetic Compatibility Directive

# DESCRIPTION OF THE WASHING MACHINE



1. Worktop
2. Control panel
3. Detergent dispenser
4. Service plate (inside the door)
5. Door
6. Pump access with filter and emergency drain hose (if available) behind the plinth
7. Adjustable feet

## DOOR

To open the door, hold the door handle and pull the door. Close the door by pressing it without excessive force until it clicks shut.

## BEFORE THE FIRST WASH CYCLE

To remove any residual water used in testing by the manufacturer, we recommend that you carry out a short wash cycle without laundry.

1. Open the tap.
2. Close the door.
3. Add a small amount of detergent (maximum 1/3 of the quantity the detergent manufacturer recommends for lightly soiled laundry) to the main wash chamber  of the detergent dispenser.
4. Select and start programme "Synthetics" at 60°C (see separate programme chart").

# PREPARATION OF THE WASHING

## 1. Sort the laundry according to...

### • Type of fabric / care label symbol

Cottons, mixed fibres, easy care/synthetics, wool, handwash items.

### • Colour

Separate coloured and white items. Wash new coloured articles separately.

### • Size

Wash items of different sizes in the same load to improve washing efficiency and distribution in the drum.

### • Delicates

Wash small items (e.g. nylon stockings, belts etc.) and items with hooks (e.g. bras) in a cloth bag or pillow case with zip. Always remove curtain rings or wash curtains with the rings inside a cotton bag.

## 2. Empty all pockets

Coins, safety pins etc. can damage your laundry as well as the appliance drum and tub.

## 3. Fasteners

Close zips and fasten buttons or hooks; loose belts or ribbons should be tied together.

## Stain removal

- Blood, milk, eggs etc. are generally removed by the automatic enzyme phase of the programme.
- To remove red wine, coffee, tea, grass and fruit stains etc. add a stain remover to the main wash chamber  of the detergent dispenser.
- Pre-treat heavily-soiled areas with stain remover if necessary.

## Dyeing and bleaching

- Only use dyes and bleaches that are suitable for washing machines.
- Follow the Manufacturer's instructions.
- Plastic and rubber parts of the washing machine can be stained by dyes or bleaches.

## Loading the laundry

1. Open the door.
2. Load the articles one at a time loosely into the drum, without overfilling. Observe the load sizes given in the programme chart (overloading the machine will result in unsatisfactory washing results and creased laundry).
3. Close the door.

# DETERGENTS AND ADDITIVES

**Keep detergents and additives in a safe, dry place out of the reach of children!**

## The choice of detergent depends on:

- Type of fabric (cottons, easy care/synthetics, delicate items, wool).
- Colour.
- The wash temperature.
- Degree and type of soiling.
- Use only specific detergents for washing wool and garments made of microfibres (like sports or swimwear).
- Any whitish residues on dark fabrics are caused by insoluble compounds used in phosphate-free powder detergents. If this occurs, shake or brush out the fabric or use liquid detergents.
- Use only detergents and additives specifically produced for domestic washing machines.
- When using descaling agents, dyes or bleaches for the prewash (if available on your model), make sure that they are suitable for use in domestic washing machines. Descalers could contain products which could damage your washing machine.
- Do not use any solvents (e.g. turpentine, benzine). Do not machine wash fabrics that have been treated with solvents or flammable liquids.
- Do not use liquid detergent for the main wash when having activated the "prewash" option (if available on your model).
- Do not use liquid detergent when activating the "Start Delay" function (if available on your washing machine).

## Dosage

Follow the dosage recommendations on the detergent pack. They depend on:

- degree and type of soiling
- size of wash
  - full load: follow the detergent manufacturer's instructions;
  - half load: 3/4 the amount used for a full load;
  - minimum load (about 1 kg): half the amount used for a full load

If there is no reference to a certain wash load on the detergent pack: the detergent manufacturers usually refer their dosing recommendations to 4.5 kg laundry for heavy duty detergent and 2.5 kg laundry for delicate detergent.

- water hardness in your area (ask for information from your water company). Soft water requires less detergent than hard water.

Too much detergent can result in excess foam formation, which reduces washing efficiency.

If the washing machine detects too much foam, it may prevent spinning, or prolong the programme duration and increase the water consumption (see also remarks on foam formation in the "Troubleshooting Guide"). Insufficient detergent may result in grey laundry and also calcifies the heating system, drum and hoses.

## Where to put detergent and additives

The detergent drawer has three chambers (picture "A").

### Prewash Chamber

- Detergent for the prewash

### Main Wash Chamber

- Detergent for the main wash
- Stain remover
- Water softener

### Softener Chamber

- Fabric softener
- Liquid starch

Pour additives only up to the "MAX" mark.

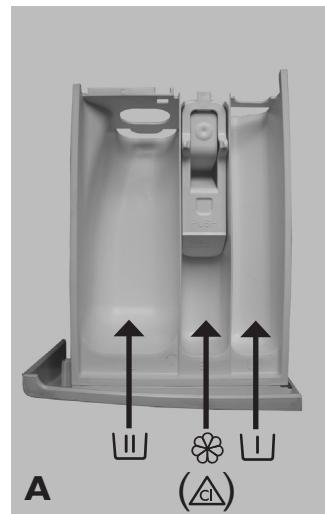
If you use liquid detergent, close the dispenser **right after having filled in the detergent.**

### Using chlorine bleach

- Wash your laundry in the desired programme (Cotton, Synthetics), adding an appropriate amount of chlorine bleach to the SOFTENER chamber (close the detergent dispenser carefully).
- Immediately after end of programme, start the "Rinse and Spin" programme to eliminate any residual bleach smell; if you want, you can add softener.
- Never put both chlorine bleach and softener into the softener chamber at the same time.
- Prefer to use bleaches on oxygen basis; in this case follow the instructions of the manufacturer.

### Using starch

- Select the "Rinse and Spin" programme and check that the spin speed is adjusted to not more than 800 rpm.
- Start the programme, pull out the detergent dispenser so that you can see approximately 3 cm of the softener chamber.
- Pour the starch solution prepared into the softener chamber while the water is running into the detergent dispenser.



# DRAINING RESIDUAL WATER/ CLEANING THE FILTER

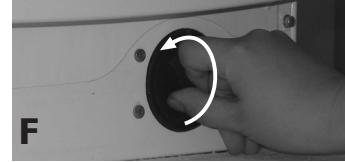
We recommend that you check and clean the filter regularly, at least two or three times a year, **especially**:

- If the "Clean pump" indication  lights up:
- If the appliance is not draining properly or if it fails to perform spin cycles.

If the washing machine stands in a room prone to frost, you have to drain residual water after each wash to avoid damages.

**IMPORTANT:** make sure the water has cooled before draining the appliance.

1. Stop the appliance and unplug it.
2. To open the plinth (depending on the model):
  - Push down the tabs right and left (if available) to release the plinth and remove it (picture "A").
  - Remove the plinth by using the siphon of the detergent dispenser: push downwards one side of the plinth with your hand, then push the siphon's nose into the gap between plinth and front panel and pry open the plinth (picture "B").
3. Place a container near the washing machine.
4. If your washing machine has an emergency drain hose:
  - Unclip the emergency drain hose, or pull out the emergency drain hose from the washing machine's base (depending on the model).
  - If there is no emergency drain hose: place a broad, flat container beneath the filter (picture "D"). Ignore steps 5 - 8 and proceed with 9.
5. Hold the emergency hose's end into the container and remove the stopper (picture "C").
6. Wait until all the water has drained, then refix the stopper at the hose's end (picture "E").
7. Refix the emergency drain hose to the clip, or push it back into the washing machine's base (depending on the model).
8. Lay an absorbable cotton cloth (e.g. a towel) on the floor in front of the filter.
9. Slowly open the filter by turning it counter-clockwise (picture "F"); wait until all the water has drained, then unscrew the filter completely and remove it.
10. Tilt the appliance forwards carefully (a second person must help you) to allow the water to flow out completely.
11. Clean the filter and the filter chamber; check that the pump rotor in the filter chamber moves freely.
12. Re-insert the filter and screw it in clockwise as far as it will go.
13. Pour about 1 litre of water into the detergent dispenser to reactivate the "Eco system". Check that the filter is inserted properly and securely and no water comes out.
14. Reinstall the plinth (picture "G"); if necessary, tilt the washing machine slightly backwards for doing that (a second person must help you).
15. Plug in the washing machine. It is now ready for operation again.



# CARE AND MAINTENANCE

## Appliance exterior and control panel

- Clean with a soft damp cloth.
- If necessary, use some soapy water or a mild neutral detergent (do not use detergents containing solvents, abrasive detergents, window or general-purpose cleaners - they may harm the surfaces).

## Appliance interior

- After each washing, leave the door open for some time to allow the inside of the appliance to dry.
- If you never or seldom wash your laundry at 95°C, we recommend to occasionally run a 95°C programme without laundry, adding a small amount of detergent, to keep the interior of the appliance clean.

## Cleaning the detergent dispenser

1. Pull out the dispenser drawer until it stops. Press with your finger on the space of the siphon being marked with "PUSH" (picture "A") to release the drawer and pull it out completely.
2. Remove the siphon from the softener chamber by pulling it upwards (picture "B").
3. Wash all the parts under running water.
4. Clean the dispenser compartment with a damp cloth.
5. Refit the siphon in the softener chamber by pushing it down until it stops; then push the dispenser drawer back into the dispenser compartment.

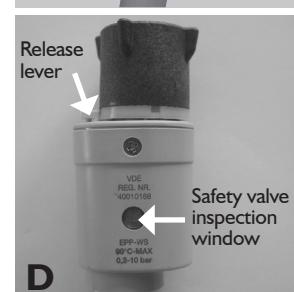
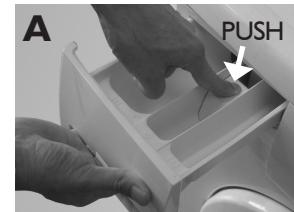
## Door seal

- Dry the door seal after each washing with an absorbent cotton cloth; make sure that the door seal is completely dry before closing the door of the empty washing machine.
- Check the condition of the door seal periodically.

## Filter

- Check and clean the filter regularly, at least two or three times a year (see "Draining Residual Water/Cleaning The Filter").

## Do not use flammable fluids for cleaning the appliance.



## Water inlet hose(s) (picture C, D or E - depending on model)

Check the inlet hose regularly for brittleness and cracks and replace it if necessary using a new hose of the same type.

The inlet hose as shown on picture "D" has a safety valve to prevent the appliance against uncontrolled water inlet; if the safety valve inspection window is red, the safety valve has been activated and the hose must be exchanged. Contact our After-Sales Service or your specialist dealer to obtain a new inlet hose. For unscrewing the inlet hose as shown on picture "D", you must push down the release lever while unscrewing it.

If your inlet hose has a transparent hose coating (pict. "E"), periodically check the colour of the transparent coating. If the transparent hose shows a local dark colour change, this is an indication that the hose may have a leak and should be replaced. Contact our After-Sales Service team or specialist dealer to obtain a replacement hose.

## Cleaning the mesh filter in the water inlet hose(s)

1. Close the tap and loosen the inlet hose on the tap.
2. Clean the internal mesh filter and screw the water inlet hose back onto the tap.
3. Now unscrew the inlet hose on the rear of the washing machine.
4. Pull off the mesh filter from the washing machine connection with universal pliers and clean it.
5. Refit the mesh filter and screw the inlet hose on again.
6. Turn on the tap and ensure that the connections are completely water-tight.

# TROUBLESHOOTING GUIDE

Your washing machine is equipped with various automatic safety functions. These enable faults to be detected in good time and the safety system can react appropriately. These faults are frequently so minor that they can be removed within a few minutes.

Problem	Causes - Solutions - Tips
<b>Appliance does not start, no indicator lamps are on</b>	<ul style="list-style-type: none"> <li>• Plug is not properly inserted in socket.</li> <li>• Socket or fuse does not function correctly (use a table lamp or similar appliance to test it).</li> <li>• The "On/Off" button has not been pressed (if available on your model).</li> </ul>
<b>Appliance does not start although "Start(Pause)" has been pressed</b>	<ul style="list-style-type: none"> <li>• Door is not properly closed.</li> <li>• The "Child lock/Lock buttons" feature has been activated  (if available on your model). To unlock the buttons, push the two buttons marked with the key symbol simultaneously and hold them at least for 3 seconds. The key symbol on the display disappears and the programme can be started.</li> </ul>
<b>Appliance stops during the programme, and the "Start(Pause)" light blinks</b>	<ul style="list-style-type: none"> <li>• "Rinse hold" is activated and the "Rinse hold" symbol  lights up in the programme sequence indicator. Press the "Start(Pause)" button to start the drain programme.</li> <li>• Programme has been changed - reselect desired programme and press "Start/Pause".</li> <li>• Programme has been interrupted and eventually door has been opened - close door and restart programme by pressing "Start(Pause)".</li> <li>• The appliance's safety system has been activated (see "Description of failure indications" in your programme chart).</li> <li>• Water tap is not opened or water inlet hose is kinked or blocked ("Water tap closed" indication lights up).</li> </ul>
<b>Detergent dispenser contains residues from detergent and/or additives</b>	<ul style="list-style-type: none"> <li>• Water entering is not enough; the mesh filters of the water supply could be blocked (see "Care And Maintenance").</li> </ul>
<b>Appliance vibrates during spin cycle</b>	<ul style="list-style-type: none"> <li>• Transport bolts have not been removed; <b>before using the machine, it is imperative that the transport bolts are removed.</b></li> <li>• Appliance is not level / not standing firmly on all four feet (see separate "Installation Guide").</li> </ul>
<b>Final spin results are poor</b>	<p>The appliance has an unbalance detection and correction system. If individual heavy items are loaded (e.g. bathrobes), this system may reduce the spin speed automatically or even interrupt the spin completely in order to protect the washing machine.</p> <ul style="list-style-type: none"> <li>• Heavy item(s) prevented spinning; add smaller articles of laundry and repeat spin cycle.</li> <li>• Excessive foam formation prevented spinning; select and start "Rinse &amp; Spin" programme. Avoid excessive detergent dosing (see "Detergents And Additives").</li> <li>• "Spin" button has been set to a low spin speed.</li> </ul>
<b>The washing machine is at a standstill for several minutes in the middle of a running programme; the wash programme seems not to proceed</b>	<p>Normal function of the washing machine used for optimizing the rinse phase. One reason for such a pause can be that you might have used too much detergent; the washing machine automatically interrupts the programme to have the foam reduced. This standstill may be repeated several times until the foam reduction is sufficient to continue the wash cycle. If the foam persists, the red "Service" indicator will light up and the display shows "F18" or "F0d" - refer to the instructions concerning the "Service" indication on the next pages in this case.</p>
<b>Detergent residues on laundry after wash</b>	<p>Whitish residues on dark fabrics are caused by insoluble compounds used in phosphate-free powder detergents:</p> <ul style="list-style-type: none"> <li>- avoid overdosing of detergent; use liquid detergent; select "Intensive Rinse" option if possible; brush out the fabric</li> </ul>
<b>Programme duration is considerably longer or shorter as indicated in the "programme chart" or on the display (if available)</b>	<p>Normal function of the washing machine to adapt to factors that can have an effect on the programme duration, like excessive foam formation, load unbalance due to heavy laundry items, prolonged heating time resulting from low inlet water temperature etc.. Moreover, the sensing system of the washing machine adapts the programme duration to the size of the wash load.</p> <p>Depending on these factors, the duration is recalculated during the programme and updated if necessary; <b>during such periods, an animation appears on the display (if available)</b>. For small loads, the programme time indicated in the "programme chart" may be reduced by up to 50%.</p>

## Description of failure indications

Failure indication lights up	Description - Causes - Solutions
<p>“Water tap closed”</p> 	<p>Appliance has no or insufficient water supply. The “<b>Start(Pause)</b>” light blinks. Check whether:</p> <ul style="list-style-type: none"> <li>• Water tap is fully open and water supply pressure is sufficient.</li> <li>• Kinks are present in the water inlet hose.</li> <li>• Mesh filter of water inlet hose is blocked (see “Care and Maintenance”).</li> <li>• The water hose is frozen up.</li> <li>• The safety valve inspection window of your water inlet hose is red (provided your appliance has a water supply hose as shown on picture “D” - see previous chapter “Care And Maintenance”); replace the hose by a new one available through our After-Sales Service or your specialist dealer.</li> </ul> <p>After problem has been removed, restart programme by pressing “<b>Start(Pause)</b>”. If the fault occurs again, contact our After-Sales Service (see next chapter).</p>
<p>“Clean pump”</p> 	<p>Waste water is not pumped out. The appliance stops in the corresponding programme step; unplug it and check whether:</p> <ul style="list-style-type: none"> <li>• Kinks are present in the drain hose, or the hose is blocked for another reason.</li> <li>• Filter or pump is blocked (see chapter (“Draining Residual Water/ Cleaning The Filter”); <b>make sure the water has cooled before draining the appliance</b>).</li> <li>• The drain hose is frozen up.</li> </ul> <p>After problem has been removed, push the “Reset” button for at least 3 seconds; afterwards restart the desired programme. If the fault occurs again, contact our After-Sales-Service (see next chapter).</p>

Failure indication lights up	Indication on display (if available)	Description - Causes - Solutions
<p>“Service” </p>	<p>from “F03” to “F43” (except “F18” and “F24”)</p> <p>“F24”</p> <p>“F02” or “FA”</p> <p>“F18” or “Fod”</p>	<p>“Electrical module fault” Push the “Reset” button for at least 3 seconds.</p> <p>May appear for very water-soaking laundry, or if you added too much laundry for a programme destined for small loads only. <b>Do not overload the washing machine.</b> Push the “Reset” button for at least 3 seconds to stop the programme. Select and start “Rinse and Spin” programme to complete the interrupted wash programme properly.</p> <p>“Waterstop fault” For models with big display, the red “Waterstop” symbol  will also light up in this case. Turn the programme selector to the “Off/O” position, pull out the mains plug and turn the water tap off. Tilt the appliance forward carefully (a second person must help you) to allow collected water to flow out from the bottom. Then:           <ul style="list-style-type: none"> <li>• Plug in the appliance again.</li> <li>• Turn the water tap on (if water immediately flows into the appliance without the appliance being started, there is a failure; turn off the tap and notify the After-Sales Service).</li> <li>• Select and start the desired programme again.</li> </ul> </p> <p>“Overfoaming” Too much foam interrupted the wash programme. If your washing machine has a “Dosing Aid” function, and you used it: check if the dosing values set for the different programme groups correspond to the dosing values recommended for the detergents you use (see details in separate Instructions for the “Dosing Aid”).  <ul style="list-style-type: none"> <li>• Select and start the “Rinse &amp; Spin” programme.</li> <li>• Afterwards select and start the desired programme again, using less detergent. See also paragraph “The machine is at a standstill....” on first page of Troubleshooting Guide.</li> </ul> </p>

If any of the faults described above persist, unplug the appliance, turn off the water tap and contact our After-Sales Service (see next chapter).

# AFTER-SALES SERVICE

## Before contacting After-Sales Service:

1. Try to remedy the problem yourself (see "Troubleshooting Guide").
2. Restart the programme to check whether the problem has solved itself.
3. If the washing machine continues to function incorrectly, call our After-Sales Service.

## Specify:

- The nature of the problem.
- The exact model of the washing machine.
- The service code (number after the word SERVICE).

**SERVICE** 0000 000 00000



**The After-Sales Service sticker can be found inside the door.**

- Your full address.
- Your telephone number and area code.

After-Sales Service phone numbers and addresses are given on the guarantee card. Alternatively, consult the dealer where you purchased the appliance.

# ACCESSORIES

For some models, you can obtain via our After-Sales Service or your specialist dealer:

- A **Pedestal Drawer** which can be installed beneath your washing machine. It raises your machine to allow for more comfortable loading and unloading, as you now no longer need to bend as far to access the unit. Furthermore, it offers a great space-management tool and storage solution.

- a **Stacking Kit**, by which your dryer can be fixed on top of your washing machine.
- a **Stacking Kit Shelf**, by which your dryer can be fixed on top of your washing machine to save space and to facilitate loading and unloading your dryer in that high position.
- a **Cover Panel Kit**, by which your washing machine can be built under a continuous kitchen worktop, for example. Check with our After-Sales Service or your specialist dealer if this is possible for your washing machine model.

# TRANSPORT / HANDLING

## Never lift the appliance by the worktop when transporting.

1. Pull out the mains plug.
2. Turn off the tap.
3. Check that machine door and detergent dispenser are properly closed.
4. Disconnect the inlet and drain hoses.
5. Eliminate all water from the hoses and from the appliance (see "Draining Residual Water/Cleaning The Filter").
6. Fit the transport bolts (obligatory).

# ELECTRICAL CONNECTION

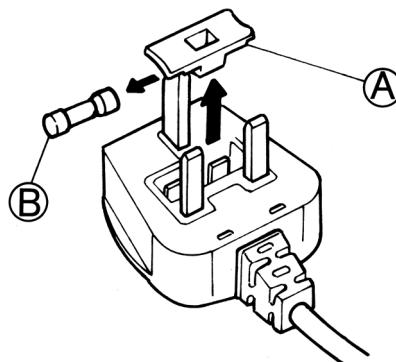
## For Great Britain only

**Warning - this appliance must be earthed**

### Fuse replacement

If the mains lead of this appliance is fitted with a BS 1363A 13amp fused plug, to change a fuse in this type of plug use an A.S.T.A. approved fuse to BS 1362 type and proceed as follows:

1. Remove the fuse cover (A) and fuse (B).
2. Fit replacement 13A fuse into fuse cover.
3. Refit both into plug.



### Important:

The fuse cover must be refitted when changing a fuse and if the fuse cover is lost the plug must not be used until a correct replacement is fitted.

Correct replacement are identified by the colour insert or the colour embossed in words on the base of the plug.

Replacement fuse covers are available from your local electrical store.

## For the Republic of Ireland only

The information given in respect of Great Britain will frequently apply, but a third type of plug and socket is also used, the 2-pin, side earth type.

### Socket outlet / plug (valid for both countries)

If the fitted plug is not suitable for your socket outlet, Please contact After-Sales service for further instruction.

Please do not attempt to change plug yourself. This procedure needs to be carried out by a qualified technician in compliance with the manufactures instructions and current standard safety regulations.

# INSTALLATION GUIDE

Pictures are on the cover of this Instruction for Use

**Noise, excessive vibrations and water leakages can be caused by incorrect installation of washing machine.**

**If your washing machine is NOT a built-in model NEVER move the appliance by carrying it at the worktop.**

## REMOVE TRANSPORT BOLTS! (pict.1)

### Important:

- **Not removed transport bolts cause damages to the appliance!**
- **Keep the transport bolts for further transporting of the appliance; in this case refit the transport bolts in reverse order.**

1. Loosen the screws of all 4 transport bolts by about 35 mm (pict. 2a).
2. Push screw inside of machine to stop position (min. 20 mm) (pict. 2b).
3. Pull out the rubber rings from the holes (do not pull the screws!). The whole transport bolt can be removed now (pict. 2c).
4. Push the plastic caps delivered with your washing machine on the holes to close them (pict. 2d).

## ADJUSTMENT OF THE FEET

The appliance must be installed on a solid and level floor surface (if necessary use a spirit level).

If the appliance is to be installed on a wooden or floating floor, distribute the weight by placing it on a sheet of plywood measuring at least 60 x 60 cm and thickness of at least 3 cm which is secured to the floor. If the floor is uneven, adjust the 4 levelling feet as required; do not insert pieces of wood etc. under the feet.

Screw out the washing machine's feet by hand with 2-3 clockwise turns and then slacken the locknut by wrench (see pict. 3, 4).

Slightly lift the machine and adjust the height of the foot revolving it (pict. 4).

**Important:** tighten the locknut by turning it anti-clockwise towards the appliance casing (pict. 5, 6).

## CONNECT THE WATER INLET HOSE

If the water inlet hose is not already installed, screw by hand the bent end of the inlet hose to the valve on the washing machine's back (pict. 7, 8).

Screw by hand the straight end of the inlet hose to the tap, tightening the nut.

### Attention:

- No kinks in the hose!
- The appliance **must not** be connected to the mixing tap of an un-pressurized water heater.
- Check water-tightness of connections by turning the tap completely on.
- If the hose is too short, replace it with a suitable length of pressure resistant hose (1000 kPa min, EN 50084 approved type).

If you need a longer waterstop hose, contact our After Sales Service or your dealer.

- Check the inlet hose regularly for brittleness and cracks and replace if necessary.
- The washing machine can be connected without a backflow valve.

## CONNECT THE DRAIN HOSE

1. In case the drain hose is installed as shown on pict. 9: Unclip it from the holders marked with arrows.
2. In case the drain hose is installed in the upper part of the washing machine (pict. 10): Unclip it from both holders marked with arrows (depending on the model ).
3. Firmly connect the drain hose to the siphon, or another outlet for drain water.
  - Make sure there are no kinks in the drain hose.
  - Secure the hose so that it cannot fall down.
  - Small hand basins are not appropriate.
  - To make an extension, use a hose of the same type and secure the connections with clips.
  - Height for siphon - drain hose connection must be minimum 60 cm and maximum 125 cm
  - Max. Overall drain hose length: 2,50 m (in this case, the maximum height for fixation is 90 cm).

## ELECTRICAL CONNECTION



- Use a socket with an earth connection.
- Do not use extension leads or multi sockets.
- The electrical power cable must be replaced exclusively by a licensed electrician.
- Electrical connections must be made in accordance with local regulations.